Wiltshire Council

AGENDA SUPPLEMENT (1)

Meeting: **Calne Area Board**

Place: **Calne Hub and Library, The Strand, Calne SN11 0JU**

Date: **Tuesday 5 December 2023**

Time: **6.30 pm**

The Agenda for the above meeting was published on <u>Monday 27 November 2023</u>. Additional documents are now available and are attached to this Agenda Supplement.

Please direct any enquiries on this Agenda to Matt Hitch of Democratic Services, County Hall, Bythesea Road, Trowbridge, direct line 01225 718059 or email <u>matthew.hitch@wiltshire.gov.uk</u>

Press enquiries to Communications on direct lines (01225)713114/713115.

This Agenda and all the documents referred to within it are available on the Council's website at <u>www.wiltshire.gov.uk</u>

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7   **Partner Updates** *(Pages 1 - 26)*

8   **BaNES, Swindon and Wiltshire Together - Integrated Care Board** *(Pages 27 - 52)*

Calne Without Parish Council - update to Calne Area Board Meeting 5th December 2023

Calne Without Parish Council hosted our second Energy Saving and Local Environment Day on 16th September at the Lansdowne Hall in Derry Hill. We had stands and speakers from a wide range of organisations including the Heat Pump Federation, WEC, Warm and Safe Wiltshire, Wiltshire Wildlife Trust, Avon Needs Trees, the Bristol Avon Rivers Trust, Eco Creations, Calne Men's Shed, Potterne Honey, Sustainable Calne, Friends of the River Marden, Hedgehog Friendly Gardens and Armstrong Architecture. Wiltshire Scrapstore ran an activity making draught excluders and hot water bottle covers, and Clare's Circus provided entertainment for children. It was a really well-attended and positive event.

We used the event to launch our free "Plant a Tree" scheme, providing free trees to residents to plant in their gardens. This has had a great take-up.

We will also be running our free thermal imaging camera loan scheme for its second season, helping people locate areas of heat loss in their homes.

The Parish Council continues to progress a number of road safety schemes through the Calne Area LHFIG and are pleased to see progress being made. Minor improvements have recently been completed on Old Derry Hill, in Ratford and on the Mile Elm Road, and more significant schemes are in progress.

One of the improvements we would like to see made is the implementation of a weight limit in narrow lanes in Studley, including Norley Lane, following a number of incidents involving HGVs. We are frustrated that a moratorium on new weight limits remains in place, even in locations such as this, which would have no knock-on impacts on neighbouring local authority areas.

Our Footpaths Group continues to work on maintaining local paths. We have undertaken repairs to a number of stiles and footbridges recently, as well as starting a larger project to reinstate footpath CALW13 where it crosses the embankment of the old railway line near the Millenium Bridge. So far, we have cleared the path and restored the handrailing on one side. Further work is planned to replace the handrailing on the other side and renovate the steps. We are indebted to Wiltshire Council's Countryside & Rights of Way team for their ongoing support.

We are pleased to see progress being made with restoring the footway along the A4. We would appreciate a better understanding of the programme and would particularly like to see the section between Lower Compton and Cherhill being addressed early, as this section is well-used by parents and schoolchildren.

Finally, the Parish Council has reviewed and provided feedback on Wiltshire Council's draft Local Plan Review. We appreciate the effort that has gone into the Plan and trust that our feedback will be taken into consideration.

John Barnes
Chair, Calne Without Parish Council

Calne Community Neighbourhood Plan Review – Update for December 2023 Area Board

The CCNP Steering Group have recently made decisions that were felt worthy of an update.

<u>**Background**</u>
There are 3 key influences the Steering Group have been reviewing and that impact plan completion. They are:

Community Governance Review
In May 2025, the current Calne Without Parish Council changes to form the new Derry Hill and Studley Parish Council. This has significant impact for the CCNP area with the rest of current Calne Without Parish area being split over 6 Parishes meaning that the Plan area will then cover 7 Councils.

Impact on timescales of possible Housing Allocation
- SEA (Strategic Environmental Assessment) and HRA (Habitats Regulation Appraisal) – Any greenfield allocations would almost certainly trigger a full SEA. Given the proximity of the river and the location within the Conservation Area or close to historic buildings even brownfield sites such as the Co-op and the Bethesda Nursing home may also trigger the survey requirements.

- Housing site appraisal for potential allocations – Aecom report still not received (Aecom awaiting information from Wiltshire Council). Consultation with landowners may take time.

Wiltshire Local Plan
The Wiltshire Local Plan started its Regulation 19 consultation on 27th September 2023. Given the uncertainty of the final figures for housing development and the challenges being made to the current figures it would not be unreasonable to defer considering housing allocations for this update of the Neighbourhood Plan.

<u>**Progressing the review of the CCNP**</u>
These influences prompted the Steering Group to look at a range of options for completing the review and gaining the best for the local community.

In October 2023, the Steering Group agreed to recommend a reduced scope for the Plan, removing the potential allocation of housing to enable the review to be completed by the first quarter of 2025. Calne Town and Calne Without Parish Council considered this suggestion and have approved moving the plan forward, without Housing allocations being considered, in order to complete the Plan review before May 2025.

The draft plan will be presented to both councils in December 2023 for consideration and approval for public consultation (Regulation 14) in the new year.

<u>**Benefits**</u>
- The plan will comply with Core Strategy and indicate where it will also meet the emerging WLP requirements (apart from Housing)

Calne Community Steering Group, 24th November 2023.

Calne Community Neighbourhood Plan Review – Update for December 2023 Area Board

- The plan will afford protection to green spaces and local Heritage Assets
- The Design Guidelines and Code can be used to ensure development in all areas is of good design.

Dependent on the Council decisions in December, it is hoped that the consultation review of the CCNP can be presented to Area Board on 6 February 2024 as part of the Regulation 14 consultation process.
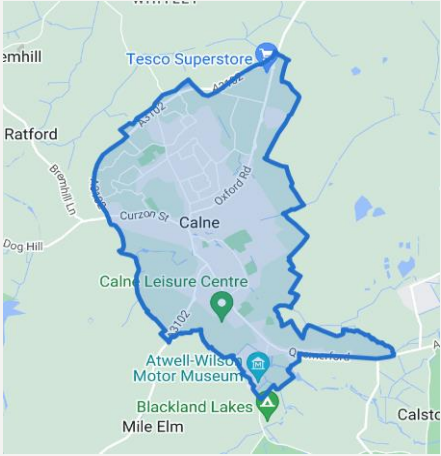
Calne Community Steering Group, 24th November 2023.

WILTSHIRE POLICE

Area Board Update

Calne Community Policing Team

December 2023

Proud to serve and protect our communities

Your Community Policing Team – Calne

Calne Town Centre

Calne Rural

PCSO Mark Cook

PCSO Nicole Sheppard

PC Jon Bourke

*PC Bourke has oversight of the Calne Town and Rural patch

Due to an uplift in our dedicated neighbourhood team, on 08/01/24 PC Lizzie Wright will be joining the Calne team. She is currently based in the Chippenham response team so already has a working knowledge of the area.

Inspector Pete Foster

Sergeant Mike Tripp

Calne Community Engagements

Our Engagement Vision

Community Engagement impacts on everything we do

■ We will use a range of techniques and channels to best connect with our communities to obtain their views on policing in the county, and ensure these techniques and channels are visible and accessible

■ We will work collaboratively with a variety of partners to engage with communities where it makes sense to do so

■ We will actively encourage and enable people to be part of our policing conversations to help shape our approach, response, policy, and delivery

■ We will ensure our diverse and under-represented communities have a voice and are represented in conversations

■ We will demonstrate where we have listened and where we have changed our service as a result of what our communities are telling us

■ We will evaluate the success of our engagement activity and learn lessons to improve future engagement

Community Engagements September – November 2023

In 2023 the Neighbourhood Policing Team have completed 229 community engagements

- 40 School talks and presentations to over 870 children

- 20 Pub Licensing Checks

- 17 Community Consultations

- 5 Anti-Social Behaviour Surveys – consultation with 130 local addresses

- 31 Speed Checks

- TV Interview – Safety on Rural roads, driving around Horse Riders

- Attendance of 2 Careers Fairs

- Attendance of the Calne Safety Forum

- Attendance of the Calne Dementia Awareness Event

- Crime Prevention Advice to local Farms / Farmers

- Day of action working with our Community Road Safety Team tackling the fatal five offences
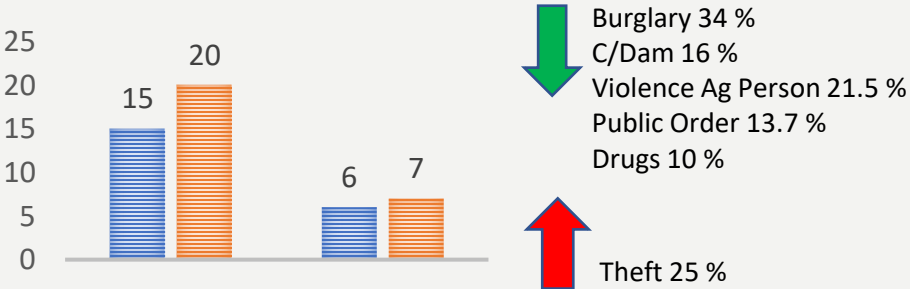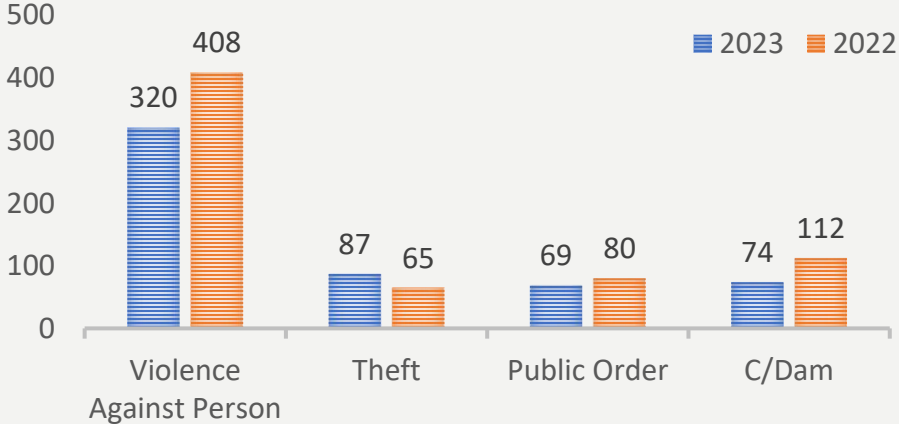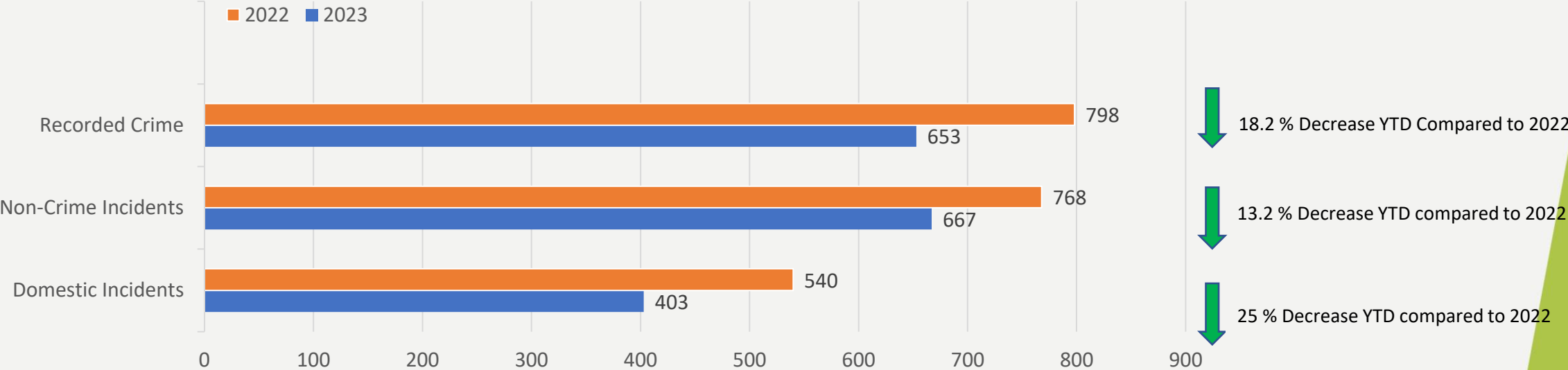
Safer Business Action Week (16th – 20th October)

65 Retail / Local Business premises visited

o Shops signed up to Business Watch Messaging Scheme

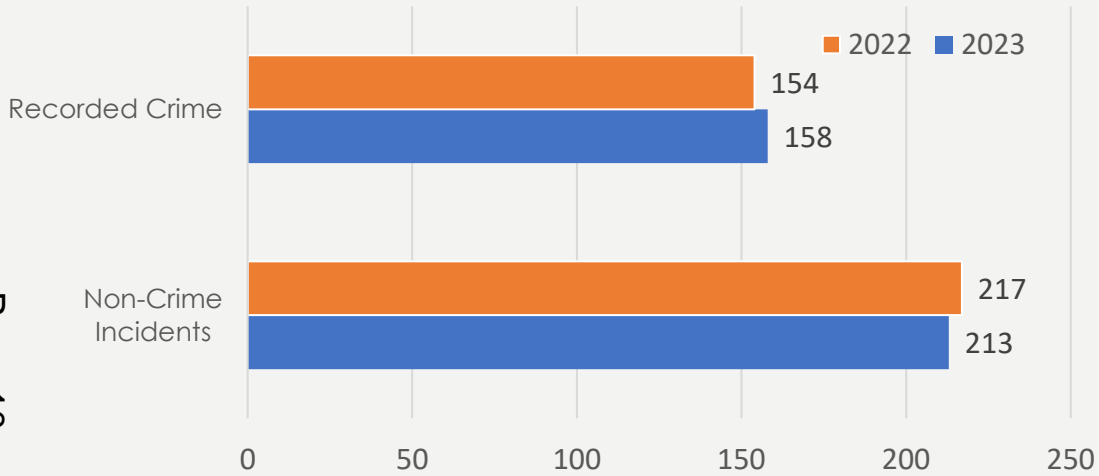o Car Parks provided Anti-Social Driving Notices with QR Codes for reporting

Calne Town Crime and Incident Statistics

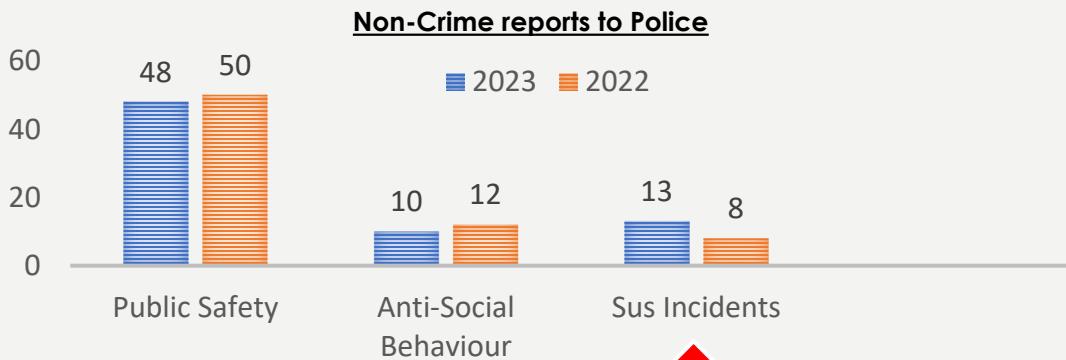## 1st Jan – 1st November 2023 compared to 1st Jan – 1st November 2022

Calne Rural - Crime and Incident Statistics

1st January – 1st November 2023 compared to 1st January – 1st November 2022

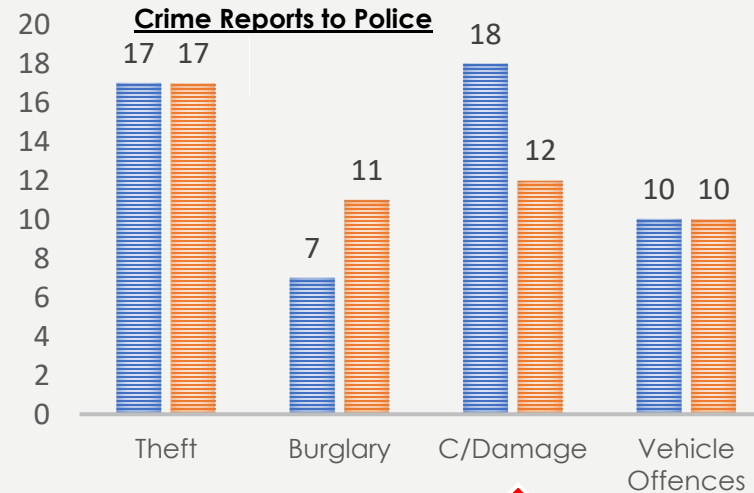No significant change YTD compared to 2022

No significant change YTD compared to 2022

Non-Crime reports to Police

No Significant Change YTD compared to 2022

39 % Increase YTD compared to 2022

Crime Reports to Police

36 %   33 %

Operational Priorities – 1ˢᵗ January – 1ˢᵗ November 2023

Calne Town and Rural Beats

Safer Public Spaces

Violence
Violence against person

Burglary

101 ASB Reports

2.8 % of force figures

3610 Force Wide ASB Reports

26.9 % REDUCTION

2022 ASB Reports

Jan – Nov
138

394 VAP Reports

2.7 % of force figures

14,220 Force Wide VAP Reports

17.8 % REDUCTION

2022 VAP Reports

Jan – Nov
479

23 Burglary Reports

1.5 % of force figures

1474 Force Wide Burglary Reports

36 % REDUCTION

2022 Burglary Reports

Jan – Nov
36

Page 11

Get Involved / Get to know

Get to know Your Community Policing Team

Wiltshire Police

YOUR FORCE, YOUR AREA

- Meet your local Community Policing Team (CPT) police officers and PCSOs
- Find out about crime stats in your area
- Learn about local policing meetings and events
- Read the CPT priorities
- Contact us

SCAN HERE

Chippenham CPT
http://bit.ly/46vT8kt

We are inviting you to get to know your Community Policing Team even better. Over the past few months, the communications team and your local officers have been working hard to create new areas on the Force website entitled 'Your Area.'

If you've not discovered them yet, the Your Area pages will give you a considerable amount of information about the area in which you live including who your neighbourhood officers and PCSOs are, how to contact them, crime statistics for your area including the top reported crimes and a crime map showing hot spots.

If you are interested to know what the local police priorities are you will find them on the pages along with an up-to-date list of meetings and events the team will be attending. You can even find out if there will be speed checks in your area.

Keep up to date with the latest news and alerts in your area by signing up to our Community Messaging service via the QR Code.

Alternatively you can register online via www.wiltsmessaging.co.uk

Get to know Community Messaging

Alerts from Wiltshire Police

YOUR FORCE, YOUR AREA

- Receive alerts from your local Community Policing team and partners
- Reply directly to alerts from officers
- Receive alerts by email, text or voicemail
- Over 15,000 subscribers in Wiltshire and Swindon
- It's FREE to subscribe

SCAN HERE

Wiltshire & Swindon Community Messaging
www.wiltsmessaging.co.uk

Wishing you a Merry Christmas and a Happy and Healthy 2024

From all at Calne Neighbourhood Policing Team

WILTSHIRE POLICE

Road Safety update – Calne Area Board

Tuesday 5 December 2023

Keeping Wiltshire Safe

www.wiltshire.police.uk | ⨍ Facebook/wiltshirepolice | 🐦 Twitter @wiltshirepolice | 🔗 LinkedIn/company/wiltshirepolice

• #FATAL5 education

1 ✗ CARELESS DRIVING

2 ✗ DRINK /DRUG DRIVING

3 ✗ NOT WEARING A SEATBELT

4 ✗ DISTRACTED using a mobile phone whilst driving

5 ✗ SPEEDING

DRINK & DRIVE

In the UK, more than
200 people die
every year, in a drink-drive related crash

It's simple, if you're going to drive, don't drink and if you've had a drink, never drive. Any amount of alcohol impairs your driving.
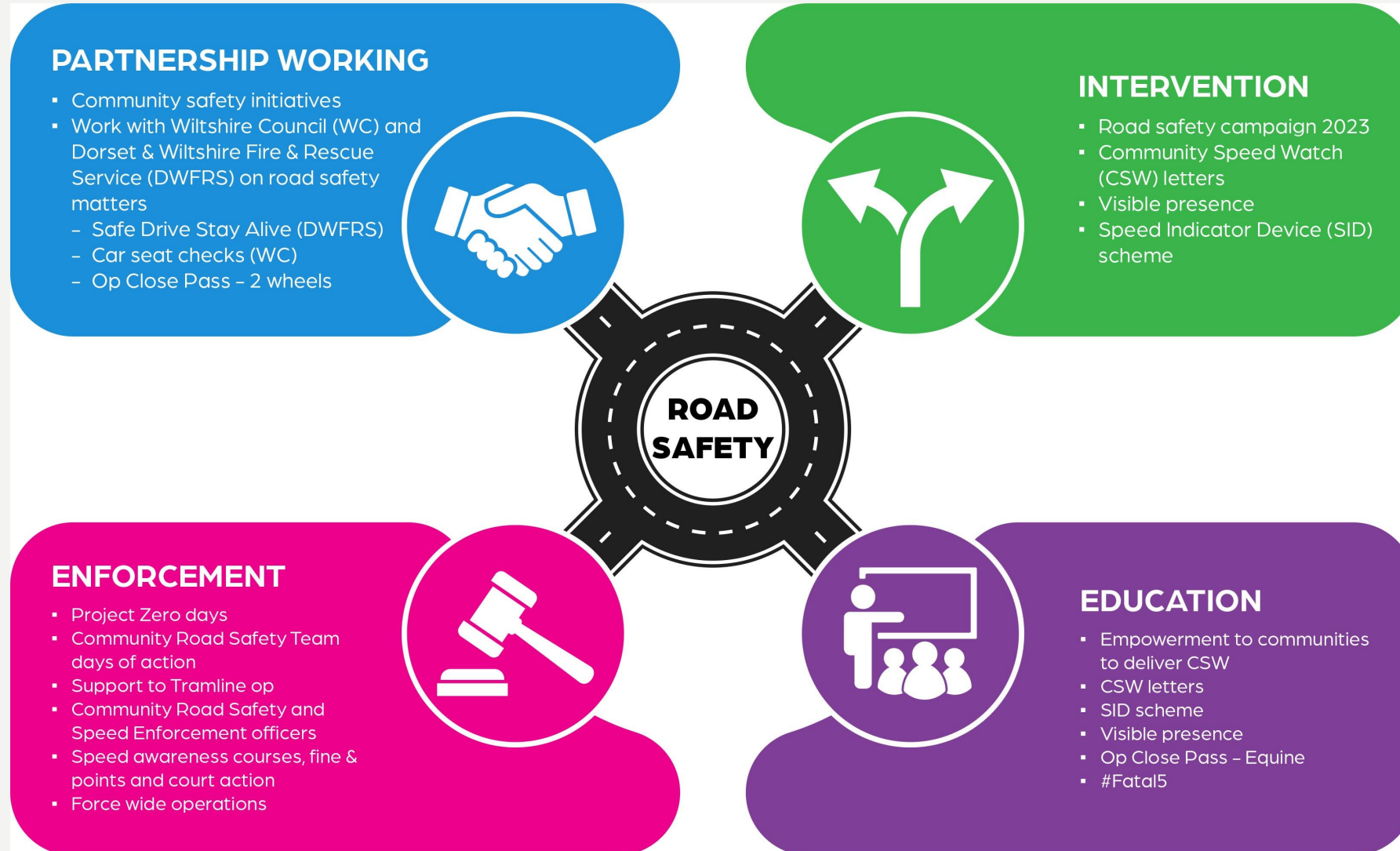
Brake the road safety charity

999

CrimeStoppers.
Speak up. Stay safe.

0800 555 111
100% anonymous. Always.

Community Road Safety Team; what we do

PARTNERSHIP WORKING
- Community safety initiatives
- Work with Wiltshire Council (WC) and Dorset & Wiltshire Fire & Rescue Service (DWFRS) on road safety matters
  - Safe Drive Stay Alive (DWFRS)
  - Car seat checks (WC)
  - Op Close Pass – 2 wheels

INTERVENTION
- Road safety campaign 2023
- Community Speed Watch (CSW) letters
- Visible presence
- Speed Indicator Device (SID) scheme

ROAD SAFETY

ENFORCEMENT
- Project Zero days
- Community Road Safety Team days of action
- Support to Tramline op
- Community Road Safety and Speed Enforcement officers
- Speed awareness courses, fine & points and court action
- Force wide operations

EDUCATION
- Empowerment to communities to deliver CSW
- CSW letters
- SID scheme
- Visible presence
- Op Close Pass – Equine
- #Fatal5

CSW Calne area - Data since July 2020 to 21 November 2023

Team	No. 1st letters	No. 2nd letters	No. 3rd letters	No. excessive letters	No. tractor letters	Total letters	No. of watches	Average speeders %
Compton Bassett	120	7	1	4	0	132	87	1.8%

Total of all CSW letters

7,542
1,822
6,952
114
75,291

- No. 1st letters
- No. 2nd letters
- No. 3rd letters
- No. excessive letters
- No. tractor letters

Total of all CSW letters Calne Area Board

1
7
4
0
120

- No. 1st letters
- No. 2nd letters
- No. 3rd letters
- No. excessive letters
- No. tractor letters
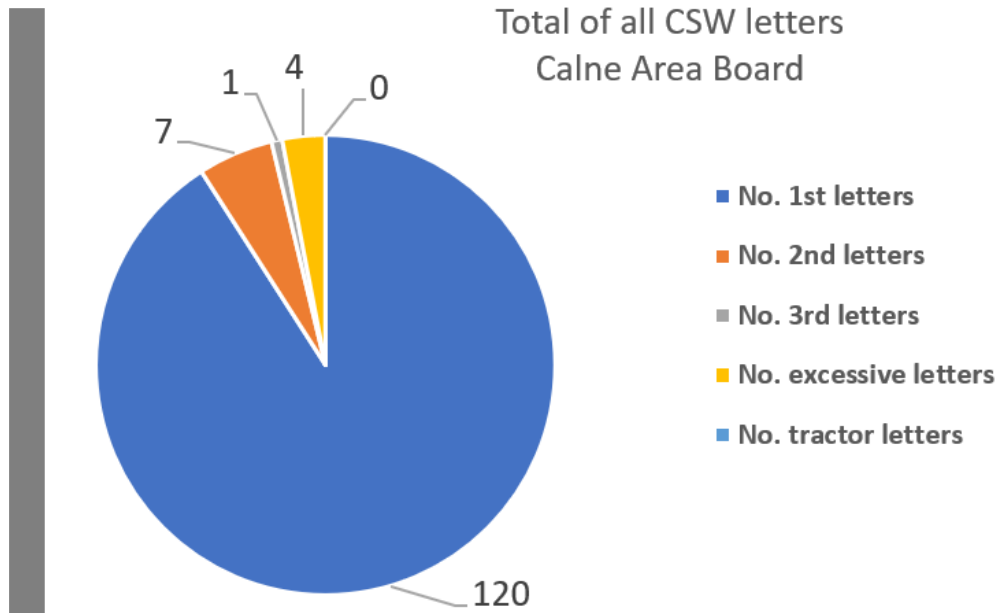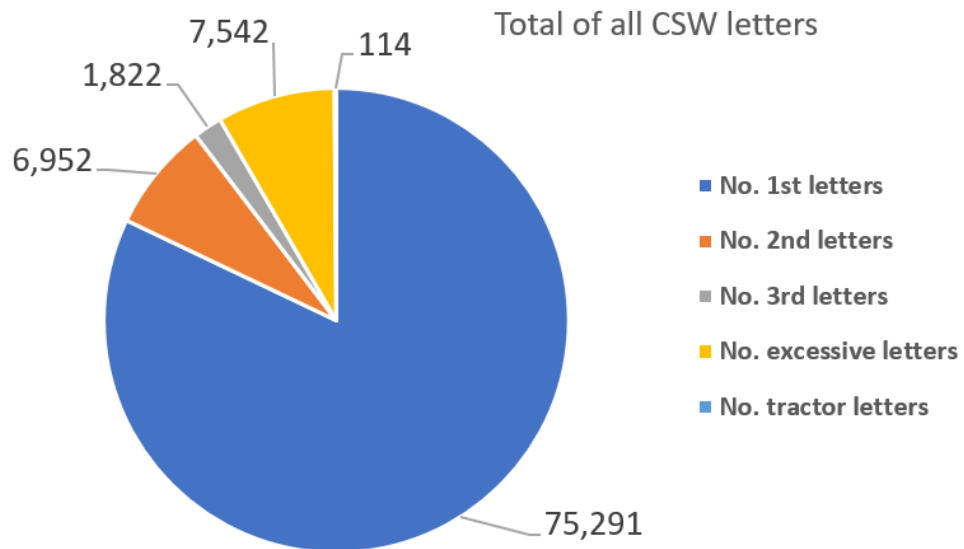
Traffic surveys – Calne since October 2020 to September 2023

Wiltshire Council

Title	Result	Survey start date	Speed limit	85th percentile	CPT	Area Board
Calne - School Road,	No further action	10/12/2020	30	28.4	Chippenham	Calne
Coombe Bissett - A345 Salisbury Road	No further action	21/06/2023	40	40.7	Chippenham	Calne
Derry Hill - Devizes Road	No further action	11/09/2021	40	38.8	Chippenham	Calne
Quemerford - A4	No further action	10/12/2020	40	40	Chippenham	Calne
Quemerford - A4	No further action	10/12/2020	40	41	Chippenham	Calne

Community Road Safety Officers

CRSO's

Your officer is Kaylie Griffiths

• CRSO's

Recent activity

Community Road Safety Day of Action

- **26 September - Swindon**
  - 5 Community Road Safety Officers & Staff
  - 11 Neighbourhood Officers
  - 6 RPU
  - 40+ different locations targeted
  - 2 CSW team supported
  - 150+ offences caught
- **17 October - Chippenham, RWB & Devizes**
  - 4 Community Road Safety Officers & Staff
  - 12 Neighbourhood Officers
  - 5 RPU
  - 40+ different locations targeted
  - 3 CSW team supported
  - 98 offences caught

NFCC National Fire Chiefs Council — highways england — NPCC National Police Chiefs' Council — NRPOII National Roads Policing Operations Intelligence & Investigation

Tier 1
National Roads Partnership Calendar 2022-2023

6 September

Vulnerable Road Users
12th Sep - 25th Sep Comms
19th Sep - 25th Sep Enforcement

Project Edward
19th - 23rd Sep

#ProjectEDWARD
Every Day Without A Road Death

Chat Café visit

Chat Cafe

Child Car Seat Checks with:

Wiltshire Council — CHILD SEAT SAFETY • THE CAR SEAT EXPERTS • iosh Accredited in car seat training

RESULTS:

Overview

- Number of seats checked
- Child Present
- Seat fitted correctly
- Child fitted correctly
- Child & Seat fitted correctly

Chippenham — Tisbury — Swindon

CHIPPENHAM — Nothing to resolve — Adjustments necessary — 51% / 49%

TISBURY — Nothing to resolve — Adjustments necessary — 73% / 27%

SALISBURY — Nothing to resolve — Adjustments necessary — 59% / 41%

Upcoming activity

NFCC National Fire Chiefs Council — highways england — NPCC National Police Chiefs' Council — NRPOII National Roads Policing Operations Intelligence & Investigation

Tier 1
National Roads Partnership Calendar 2022-2023

9 December

Fatal Four
National Alcohol and Drugs Operation
1st Dec - 1st Jan Comms
1st Dec - 1st Jan Enforcement

• Wider work recently

All offences below made national news.

Our Roads Policing Unit (RPU) in the last quarter, covering July to September, issued over **1800 tickets** to motorists, for numerous road related offences.

Wilts Specialist Ops
@WiltsSpecOps

#RPU 'caught' this freshly stolen bus from Bristol on the M4 'hiding' in the services. Some help from the public and a swift foot patrol by RPU arrested the driver sus TWOC, drug drive plus other driving offences. You wait and wait for a bus and then....a stolen one arrives!

11:32 AM · Sep 27, 2023 · 196.5K Views

View post engagements

122   167   1,288   11

Wilts Specialist Ops
@WiltsSpecOps

#RPU managed to get 5 Mclarens stopped on the A303 after the pack were driving in excess of 100mph and close proximity driving to themselves and the public.
This isn't a race track so take your 'driving experience' and sign the traffic offence report (push hard it's 3 copies)

2:04 PM · Sep 25, 2023 · **922.8K** Views

View post engagements

243   269   2,381   41

Wilts Specialist Ops
@WiltsSpecOps

#RPU caught the driver of this BMW travelling at 103mph along the M4 today. Driver also had no insurance and gave a positive roadside breath test blowing 54. Driver arrested and failed to provide in custody. Driver will be charged and disqualified #Fatal5 #Arrested #RoadSafety

7:40 PM · Sep 30, 2023 · 34.5K Views

View post engagements

46   24   623   2

Community Speed Enforcement Officers

CSEO's

• **CSEO – Dashboard** – 1January 2023 to date

• CSEO – Calne Area Board - 1January 2023 to date

CSEO Activity Dashboard

Outcomes are dependent on previous convictions and history

14.00	1.00	0.00	7
No. Speed awareness co...	No. Fine & Points	No. Court	No. of Locations

Location	Year	Month	Speed awareness course	Fine & Points	Court	CPT	Area Board
Calne - A4 Main Road Near Junction Park Lane Cherhill Calne	2023	July	7.00	0.00	0.00	Chippenham	Calne
Calne - A4 Main Road Near House Number 6 Cherhill Calne	2023	July	6.00	1.00	0.00	Chippenham	Calne
Compton Bassett - Outside Public House	2023	May	1.00	0.00	0.00	Chippenham	Calne
Compton Bassett - Bus Shelter	2023	March	0.00	0.00	0.00	Chippenham	Calne
Compton Bassett - Bus Shelter	2023	May	0.00	0.00	0.00	Chippenham	Calne
Compton Bassett - Bus Shelter	2023	June	0.00	0.00	0.00	Chippenham	Calne
Compton Bassett - Bus Shelter	2023	August	0.00	0.00	0.00	Chippenham	Calne
Compton Bassett - Bus Shelter	2023	September	0.00	0.00	0.00	Chippenham	Calne
Compton Bassett - Bus Shelter	2023	October	0.00	0.00	0.00	Chippenham	Calne
Compton Bassett - By the Bus Shelter, SN11 8RQ (C)	2023	April	0.00	0.00	0.00	Chippenham	Calne
Compton Bassett - Compton Farm	2023	May	0.00	0.00	0.00	Chippenham	Calne
Compton Bassett -	2023	June	0.00	0.00	0.00	Chippenham	Calne
Total			**14.00**	**1.00**	**0.00**		

Activity by Area Board

Area Board
● Calne
20

Activity by CPT

CPT
● Chippen...
20

Outcomes

● Speed a... 14 (93.33%)
● Fine & P... 1 (6.67%)
● Court
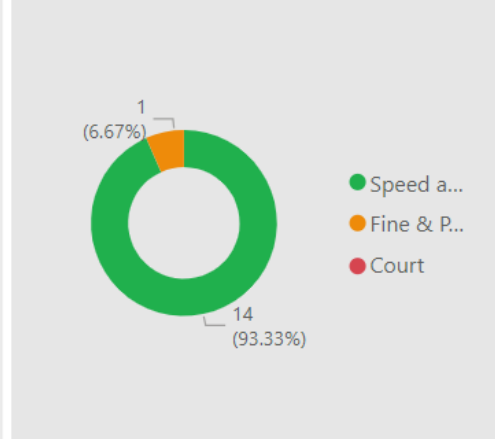
• Your Force | Your Area | Follow us

For information on Road Safety in Wiltshire visit:
Road safety campaign 2023 | Wiltshire Police

Road Safety (wiltshire-pcc.gov.uk)

Calne Town | Your Area | Wiltshire Police | Wiltshire Police

Calne Police | Facebook

Wilts Specialist Ops (@WiltsSpecOps) / X (twitter.com)

Wiltshire Specials (@wiltspolicesc) / Twitter

Integrated Care Board

Calne Area Board 05th December 2023

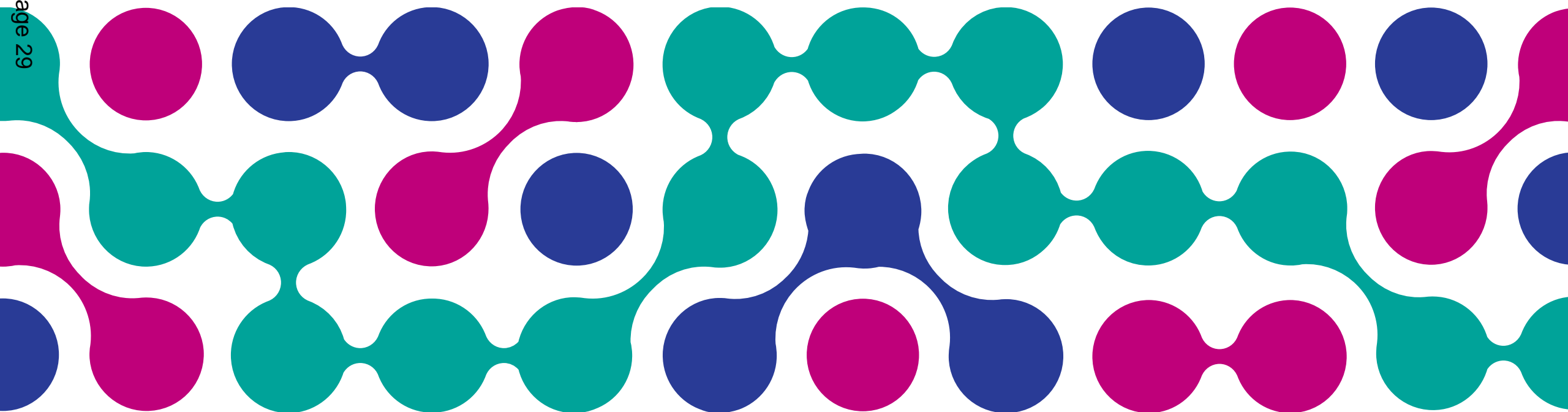**Jo Cullen, Director of Primary Care**

Agenda Item 8

To Cover:

- Integrated Care System (ICS) overview

- Neighbourhood Collaborative

- Pharmacy, Optometry and Dental Services

- PCN

- Demographics

- Premises

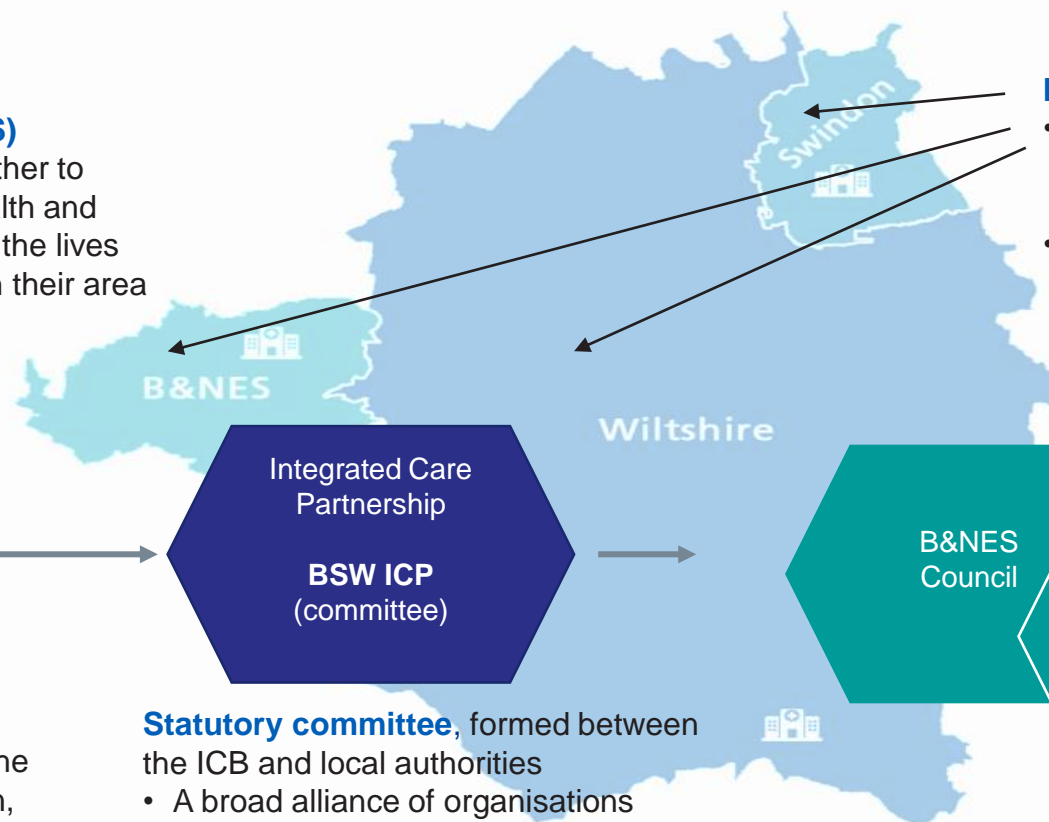# Integrated Care System (ICS) overview

NHS

Bath and North East Somerset,
Swindon and Wiltshire
~~ard~~

Who we are

- We serve a combined population of 940,000

- We directly employ 37,600 colleagues and benefit from the contribution of many more carers and volunteers

- We are made up of 87 GP practices, 27 Primary Care Networks, two community providers, three acute hospital trusts, two mental health trusts, an ambulance trust, an Integrated Care Board (ICB), three Local Authorities, 2,800 Voluntary, Community and Social Enterprises

Swindon

B&NES

Wiltshire
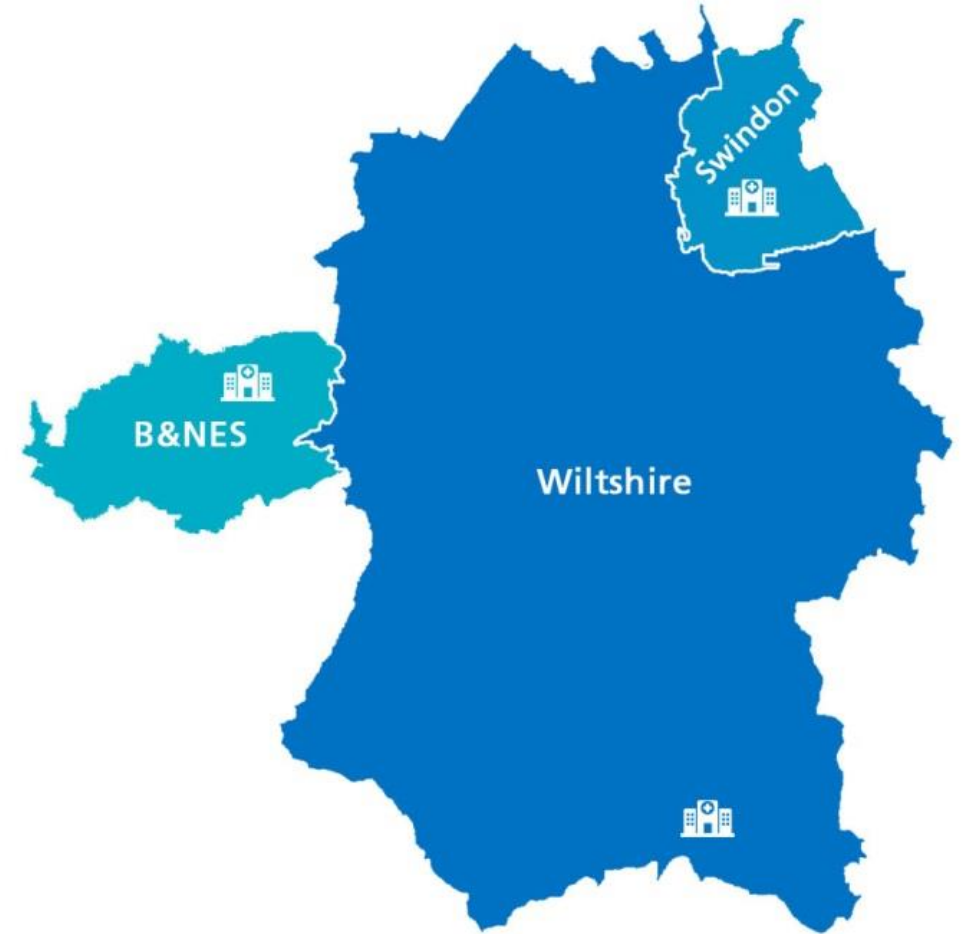
Our purpose

- The changes to the way we organise services are important steps in our journey to become a thriving integrated care system by 2023 and contribute to our core purpose

Provide better joined-up care

Reduce health inequalities

Our vision: Working together to empower people to lead their best life

Enhance productivity and value for money

Help the NHS support broader social and economic development

NHS
Bath and North East Somerset, Swindon and Wiltshire
Integrated Care Board

NHS

Bath and North East Somerset, Swindon and Wiltshire

Integrated Care Board

Areas of concern in BSW

180,000 people have some form of mental health condition

156,000 people have three or more long-term conditions

Nearly 6% of the population has diabetes

85,000 people aged 65+ receive ten or more regular prescriptions for medicines

100,000 adults are smokers

(Taken from BSW Partnership 'NHS Long Term Plan - internal intelligence briefing' 2021)
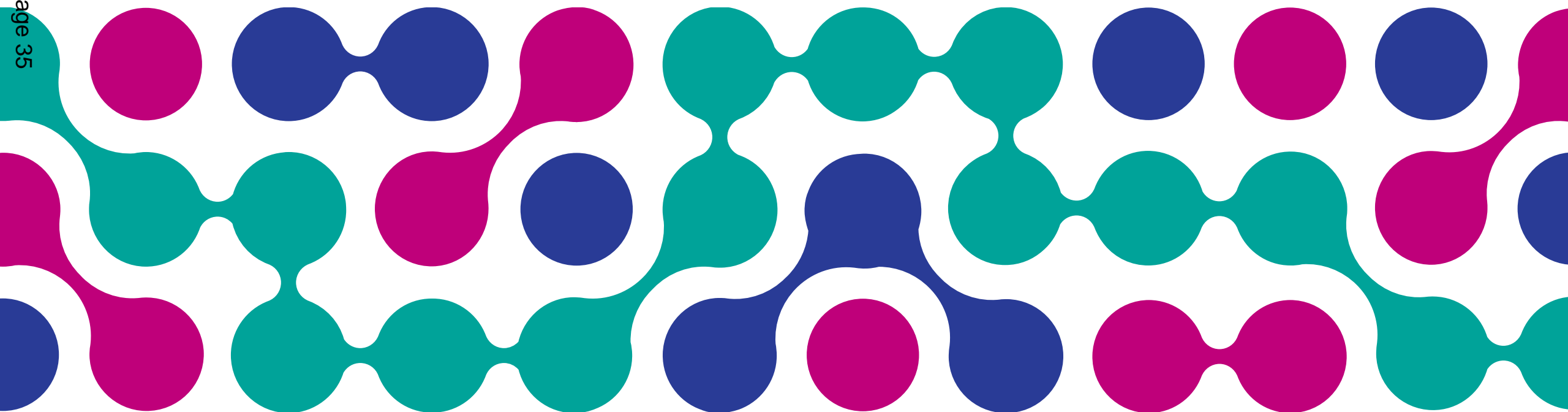
Our vision: Working together to empower people to lead their best life

Plus, a wide range of voluntary and community sector organisations that help provide invaluable support to our populations and our health and care services

Neighbourhood Collaborative

Neighbourhood Collaboratives

BSW Programmes and Regional Forums
Learning and Sharing beyond Wiltshire borders and across programmes.
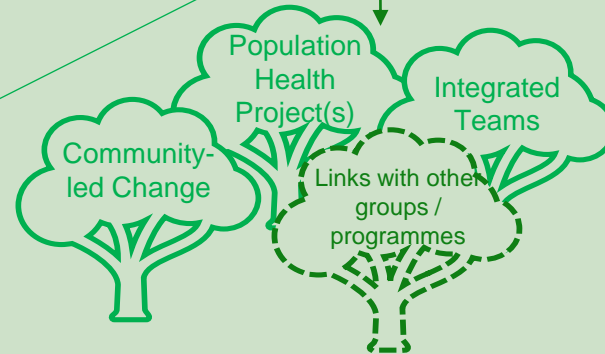
Wiltshire Neighbourhood Collaborative
Learning and Sharing across Wiltshire and between Collaboratives, Focussing on Population Health and Wellbeing Gaps through prevention and strengths-based approach. Links with Health and Wellbeing Board

Neighbourhood Collaborative

Neighbourhood Collaborative

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Neighbourhood Collaborative

Neighbourhood Collaborative

Neighbourhood Collaborative

Neighbourhood Collaborative

Neighbourhood Collaborative

Neighbourhood Collaborative

Neighbourhood Collaborative

Including but not limited to; Community voices / Social Care / ICB / Community Services / Education / DWP / VCSE / Mental Health / Children's Services / Fire / Police and many more

Most work will be community driven – some change Wiltshire -wide

Community-led Change

Population Health Project(s)

Links with other groups / programmes

Integrated Teams

"Neighbourhood Collaboratives are where our collective energy, capability and capacity is breaking new ground in improving population health and wellbeing."

ENABLERS
Readiness Review
Helps grow a baseline understanding of what's working well and what areas would benefit from more support.

Launch Programme
Brings everyone together – puts the foundations in place for sustainable, successful relationships and outcomes.

Toolkit
Already available. Plans to develop further and integrate with other programmes. Will include different ways to access knowledge and training including videos and bite size learning. Supports launch programme.

Co-Production Training
Offered via Academy and Wessex Community Action

SIX CORE PRINCIPLES SUPPORT THE COLLABORATIVES

1. Partnership working – building relationships, agreeing vision and structure.

2. Co-production – community engagement and participation in telling us what to improve and how to improve it.

3. Whole community approach to addressing equality gaps in health and wellbeing - taking a population health and continuous improvement approach with a focus on prevention

4. Integration to create the community led vision - using data, insight and intelligence in new ways to identify focus areas, working through prevention lens.

5. Enabling volunteers and staff to thrive – what are they telling us, what's their experience and how can we work together in more integrated ways?

6. Creating a movement for change – establishing your collaboration for a sustainable future.

Collaboratives

Neighbourhood	Highlights
Trowbridge site	(initial pilot) continues with its work in preventing increases in the housebound population. HI and NC project team met with Trowbridge on 2/08/23 to discuss current project work and again in October – plan in place to establish a broader collaborative group and commence launch programme.
Melksham and Bradford on Avon	Pathfinder site – quick testing and learning from the model and will be able to share the learning to inform the tools and the approach that will be used by other sites.

Coproduction training has taken place with an additional date booked. Feedback from the training will be used to help identify our baseline awareness of Co-production within the locality which should help to identify areas of future need.

Cohort identified: Previously unidentified people as first of a first serious fall – aiming to reduce prevalence of serious first falls and subsequent ambulance attendances / hospital admissions.
• Mapped and collected existing falls prevention resources across MBoA – will share example
• Engagement with the identified group of patients is nearing completion – utilising co-production
• Delivery of the Development programme, (an adaptation of the Launch Programme), happened 27/11/23 |
Devizes community partners and PCN	After a period of engagement with partners in this neighbourhood and plans to focus on children and young people, the project team are stepping back. The PCN are taking forward their own programme of work. Partners outside of the PCN have expressed ambition to continue to work together which the project team are exploring.
Chippenham, Corsham & Box (CCB)	PCN have considered areas of interest and undertaken data analysis with the Health Inequalities team. The early stages of this collaborative are progressing well and there is a structure of meetings in place. The Readiness Review has been completed – launch programme due early 2024. Reducing Hypertension is initial area of focus.
Salisbury PCNs	Three of the four Salisbury PCNs (offer to join will be extended to the 4th PCN area) have proposed a Salisbury-wide approach to developing a Collaborative. This will be taken forward – next step is to undertake the Readiness Review.

Actions and Next Steps

RISKS

- New way of working – challenges accepted norms and requires commitment to continue progress.

- Extraordinary operational demands divert operational capacity away from NC development.

- Long term development and vision – requires belief and support for longer term benefits. Risks losing engagement.

- Perception that funding is required to move to this way of working – seen as 'additional'. This is not the case; it's about how we make use of expertise and resources together.

- Consistent messaging from leadership needed to reinforce change in cultural and behavioural values and enable Neighbourhood Collaborative to thrive.

NEXT STEPS

- 'Firm up' the initial plans for current collaboratives and confirm progress.

- Establish outline ambitions for moving across Wiltshire and a road map

- Complete development of Launch Programme and offer to additional neighbourhood areas.

- Demonstrate connection to other work steams – all interconnected

- Complete initial MBoA cohort and share learning.

- Develop plan for future Wiltshire meetings – including schedule of national speakers.

- Explore opportunities for learning and support with B&NES and Swindon – joining up our work where alignment is identified

- Continue to develop and refine comms and engagement plans.

- Develop and share plans for the £100k Health Inequalities funding that the programme has been awarded to develop engagement best practice collaborative model and support interventions around Core20Plus5 cohorts.

Wiltshire Alliance Priorities – key highlights

- Development of Neighbourhood Collaboratives across Wiltshire
  - aligned to PCN footprints with population-health and wellbeing, prevention focus.

- Alliance Delivery Sub Groups established
  - Living Well – long term conditions population health focus
  - Mental Health, LD and Autism; driving local improvement
  - Ageing Well and Urgent Care; including improving discharge services performance and other key work programmes.
  - Families and Childrens Transformation; implementing family help hubs and wider programme

- Community Services post 2025

- Carers – improving recognition and support

- Joining up service commissioning

- Targeting outreach activity

- All priorities are detailed in the Joint Local Health and Wellbeing Strategy Actions and BSW Implementation Plan.

Pharmacy, Optometry and Dental Services
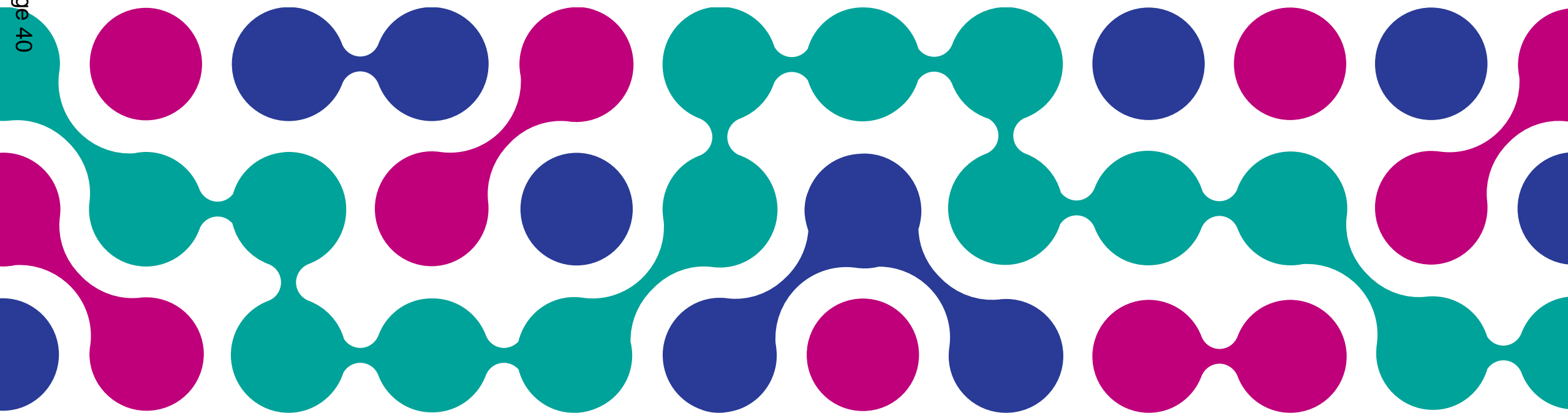
POD Delegation Opportunities for BSW

- The ability to be **locally responsive** to population health needs and commission services accordingly.

- A tailored approach working with partners to respond to **health inequalities** and ensure a focus on **preventative care.**

- Transformation and pathway integration – greater ability to **integrate these services into local transformation** and system working both within the place and system agendas and to incorporate these services more fully into a **local primary care strategy.**

- The ability to develop **closer relationships** which can then support **increased partnership working** at all levels further integrating care delivery in Primary Care Networks

- The opportunity to build a more **integrated clinical and professional leadership model** which reflects the wider primary care system.

- The ability to involve the wider primary care services in developing approaches to **quality improvement** and supporting **wider primary care resilience**.

All contributing to:

✓ Joint Strategic Needs Assessment and Health & Wellbeing Strategies

✓ BSW Integrated Care Strategy's 3 prioritised strategic objectives:
- Focus on prevention and early intervention
- Fairer health outcomes
- Excellent health and care services

✓ Core20Plus5 for adults and children

✓ Fuller Stocktake – next steps for integrating primary care and development of integrated neighbourhood teams

Expanding Community Pharmacy Services

Community Pharmacy has been seen as an **essential part of primary care** offering patients easy access to health services in the heart of their communities. As **over 80% of patients live within a 20-minute walk of their pharmacy** who give expert clinical advice.

Building on the success of the existing services outlined in the CPCF delivered by Community Pharmacy - this plan wants to **expand the range of services** offered making **better use of** the **clinical skills** in community pharmacy, making them the **first port of call** for patients for many **minor illnesses.**

IT System Connectivity - work with community pharmacy suppliers and general practice IT suppliers to develop and deliver interoperable digital solutions


Delivery plan for recovering access to primary care
May 2023
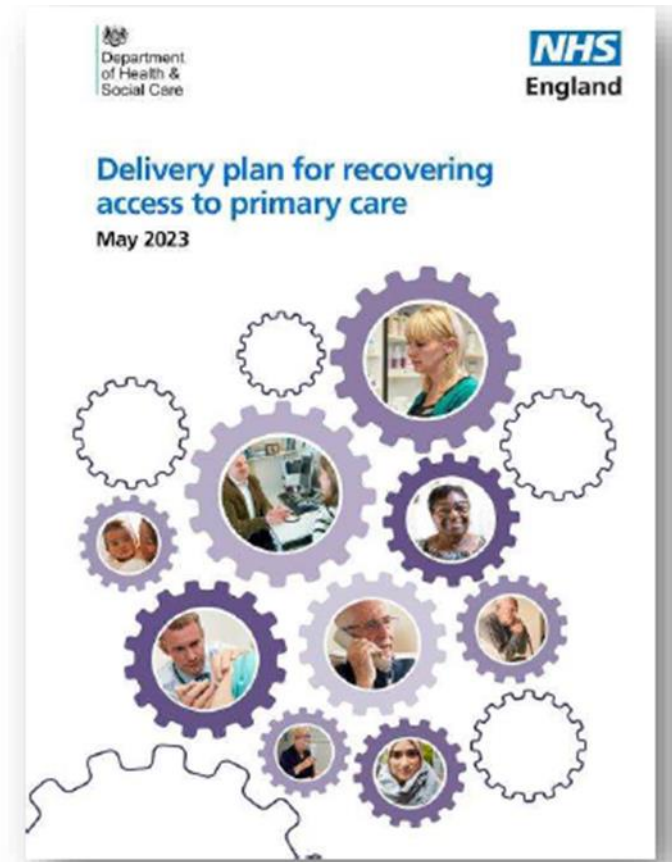
What does this mean for Community Pharmacy?

➢ **Common Conditions** - Pharmacists to **supply prescription only medicines** (POMs) including **antibiotics and antivirals** where clinically appropriate, treating **seven common health conditions** – without the need for the patient to visit the GP

  ➢ Uncomplicated UTIs

  ➢ Shingles

  ➢ Impetigo

  ➢ Infected Insect Bites

  ➢ Sinusitis

  ➢ Sore Throat

  ➢ Acute Otitis Media

  ➢ **Our already commissioned local service in BSW (a PGD Service) puts us in a great place for this!**

➢ **Hypertension Case Finding Service** - Further funding for Community Pharmacies to support the ongoing monitoring in partnership with GP Surgeries has been agreed

➢ **Oral Contraception Service** - Further funding for Community Pharmacies to support the ongoing monitoring in partnership with GP Surgeries has been agreed

➢ **Independent Prescribing Pathfinder**

  ➢ Establish a framework for the future commissioning of NHS community pharmacy clinical services incorporating independent prescribing for patients in primary care.

  ➢ To **identify the optimum processes including governance, reimbursement and IT requirements** required to enable independent prescribing in community pharmacy

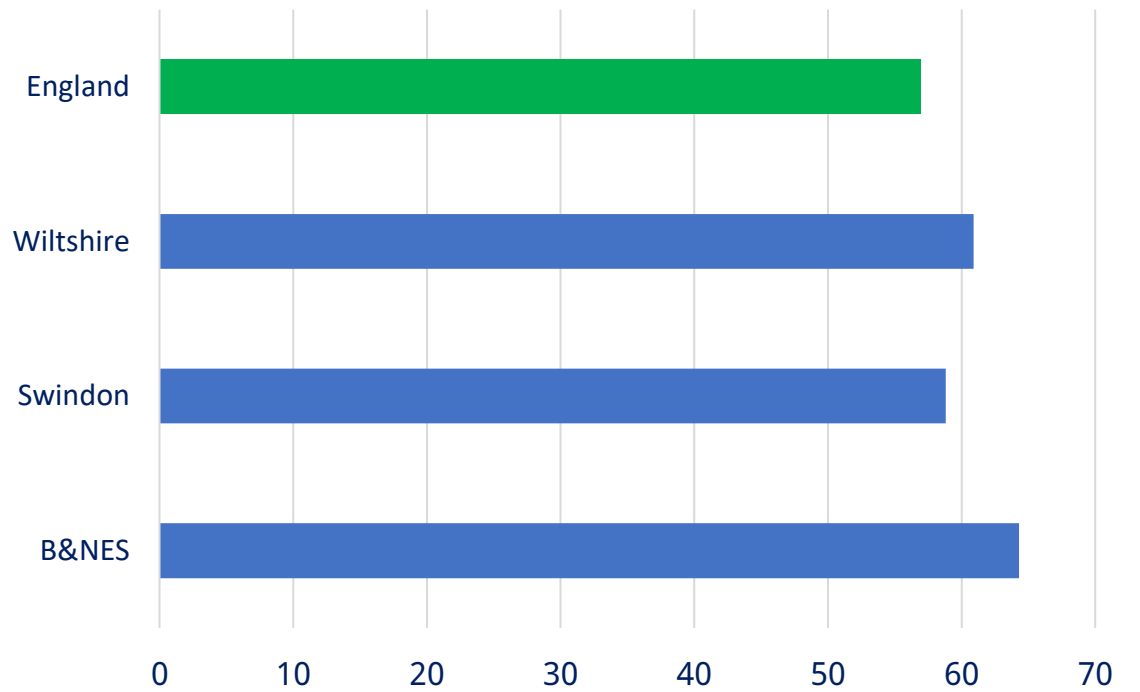 ➢ BSW will have **5 sites**, and the model will be prescribing for minor illness (CPCS+)

Access to Dentists

Percentage of resident child population not accessing NHS dental services in the last year (NHS Digital, 30/06/2023)
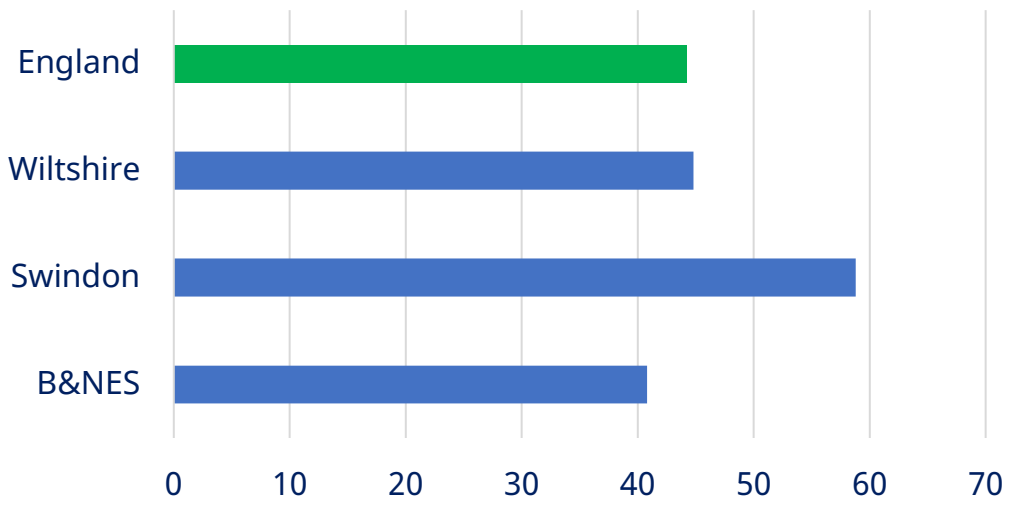
Percentage of resident adult population not accessing NHS dental services in the last 2 years (NHS Digital, 30/06/2023)

Public Health Wiltshire

Wiltshire Council

Adults 17-64 years

Population mid-2030

- 1.3 % predicted growth to 40.8M

Main disease

- National data shows marked inequalities in people's experience of oral cancer, tooth decay, gum disease and tooth loss.
- 27% had tooth decay and 53% had gum disease, 18% had pain (Adults in Practice survey 2018)
- Oral health inequalities (deprivation, ethnicity, health inclusion groups)
- Oral cancer mortality rate is 4.3 per 100,000. Rates range from 2.14 per 100,000 in South Hams, to 6.73 per 100,000 in Plymouth (England average 4.54 per 100,000)

Dental care

- Adult patients seen in previous 24 months is 35% in Southwest*

*NHS Dental Statistics: 2022-23

Oral healthcare requirements

- Community based empowerment and support for inclusion health groups

- Preventive care (DBOH) & risk based recall

- Easy access to dental care

- Easy access for special care dentistry groups

- Easy access for HI groups (more than one type of model is required, HI models cost more but reduce oral health inequalities)

- Specialised networks of care: consultant-led

65+ years: diverse population

Population mid-2030

- 20% predicted growth to 15 M
- And 137.5% increase 85+yrs

Disease and conditions

- Most have some natural teeth
- Caries risk increases >60 years
- Periodontitis increases with age
- Heavily restored dentitions including implants
- Tooth wear: natural and pathological
- Head and neck cancers

Dental service use

- 50.5% of 65+ used NHS dental care in last 24mths cf 27% privately
- 62% of 69-70yrs has used NHS
- Private care increases with age and
- 44% privately >85 years

Other challenges

- Long term conditions, co-morbidities, polypharmacy, etc
- Reduced manual dexterity
- Multiple hospital/medical appointments
- 1 in every 14 of the population >65 years will have dementia
- 5-6% in care homes (16% of adults 85 years and over)
- Dependence increases with vulnerability

65+ years: diverse population

- The Care Quality Commission's report: [Smiling matters: Oral health in care homes - 2023](#)
- CMO Report 2021: Rural and Coastal Inequalities:
  - Higher density of older persons in rural and coastal areas
- CMO Report 2023: Health & Ageing Society:
  - Maintaining care home residents' oral health is an essential foundation for good nutrition and therefore QoL
  - Services must be tailored and located to meet needs of older people
- Recommendations for an integrated Oral Health and Dental Care Pathway for Care Home Residents:
  - Produced by SW Dental Public Health team (2023)
  - Available from zoe.allen4@nhs.net

Oral healthcare requirements

- Self care/assisted care (Mouth Care Matters)
- Prevention in all policies
- Team approach using skill mix
- Competent skilled workforce to provide a wide range of dentistry including domiciliary, special care, restorative and dementia friendly
- Range of models of care for vulnerable adults
- Networks of care (including specialists in special care, gerodontology and domiciliary services)
- Oral health care for end of life

PCN Update
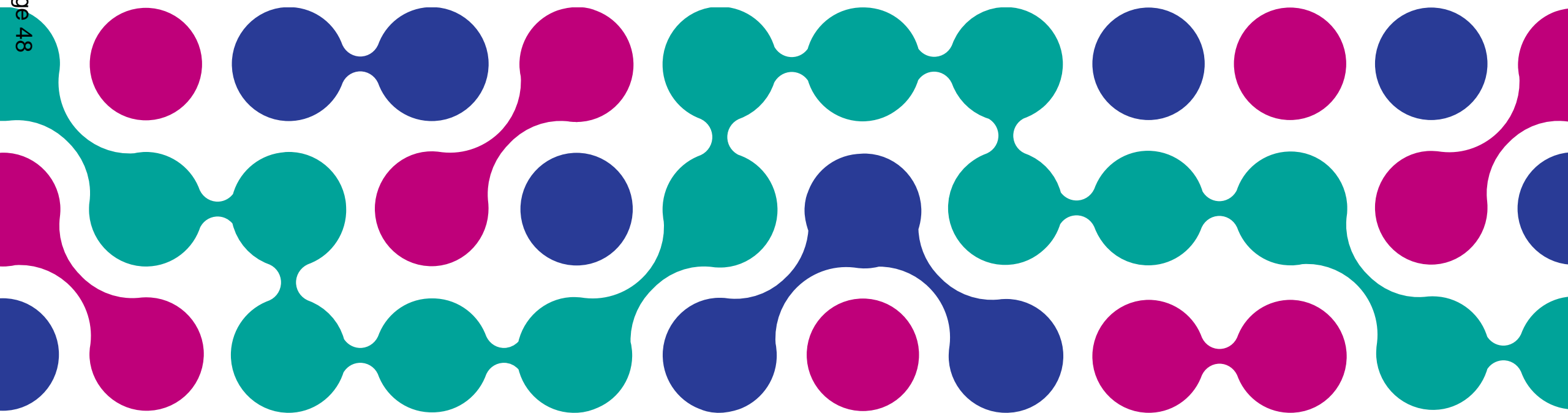
GP Access Recovery Plan

Why we need the plan:

- General practice is under immense pressure, with demand outstripping capacity in many areas. This negatively impacts patient access and experience, which in turn can shift pressure to other parts of the system as patients seek alternative routes to access care.

- The ageing population is a key driver of the increase in pressure as the majority of over 70s live with one or more long term conditions.

- The pandemic also contributed to the changing nature of demand with the COVID–19 backlogs contributing to a 20-40% increase in patient contacts with practices.

- Though the general practice workforce has grown by 27%, the net number of GPs has lagged behind, and the impact of measures to increase the number of GPs have not yet been felt in practices.

- Existing GPs are under greater pressure, managing larger practices, supervising ARRS and trainee GPs, estimated to take up to 20% of GP time, in addition to core clinical responsibilities.

- As demand rises, patient satisfaction is falling across 99% of PCNs, with the greatest decreases being linked to difficulty booking an appointment.

Department of Health & Social Care

NHS England

Delivery plan for recovering access to primary care

May 2023

NHS
Bath and North East Somerset, Swindon and Wiltshire
Integrated Care Board

To tackle the increasing demands on Primary Care
the plan focuses on four pillars:

1. Empowering patients

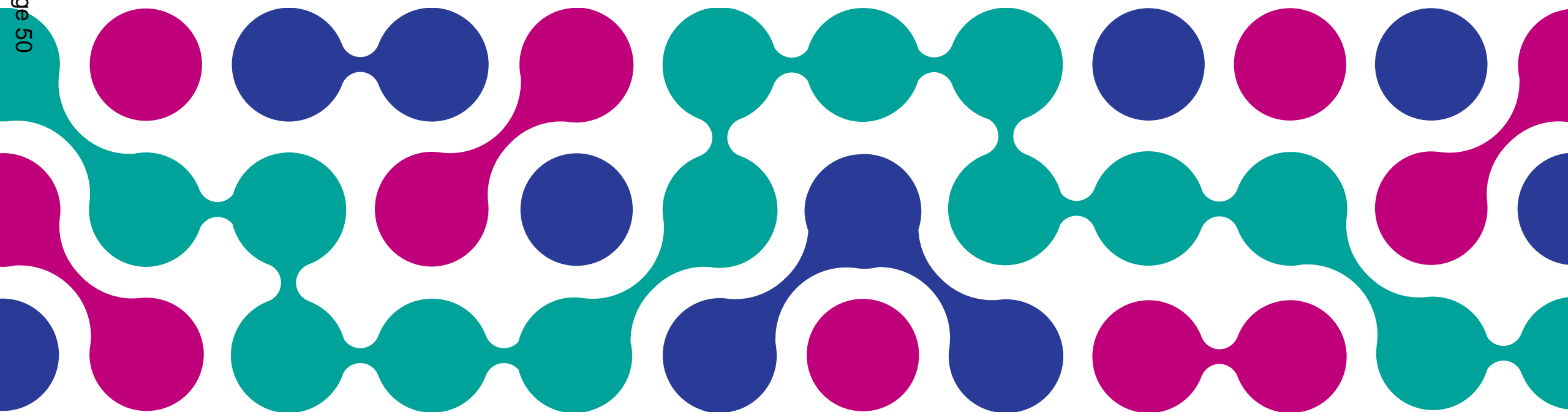2. Implementing Modern General Practice Access

3. Building Capacity

4. Cutting Bureaucracy

Premises

# PCN Toolkit – What is it and why are we doing it ?

This is a national programme endorsed by Department of Health and Social Care, which was developed by NHS England into the development of a PCN toolkit, which would help support decisions on future investments into the Primary Care Estate that enables delivery of the left shift and wider prevention initiatives.   It is not mandatory for PCN to participate, but NHS England will not support any business case or investments into primary care for those PCNs and practices within it who have not completed the toolkit.

A DHSC-endorsed and funded national programme to **ascertain** and **understand** the current **quality, condition, capacity** and **flexibility** within the **PC Estate** at a local, regional and national level;

Developed by CHP and NAPC to **inform** and **support** requests for **long-term, sustainable investment** into the PC Estate that enables the 'left shift' and prevention agendas;
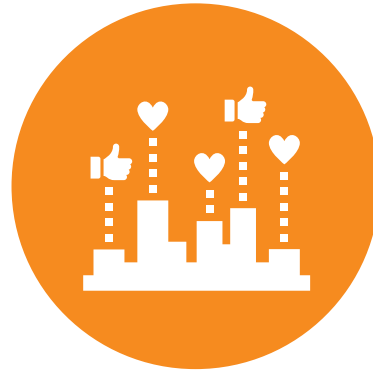
To assist in the **prioritisation** of the basis of need that takes into account quality and capacity of current estate, **population health needs**, local **demographics** (including IMD data), **access times** and **rates**, and more;
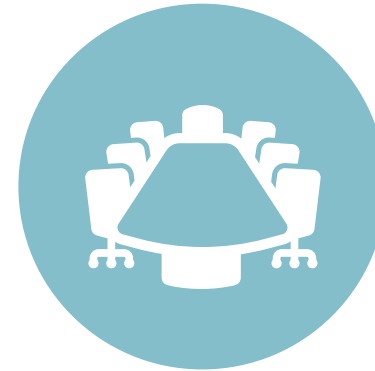
To raise the profile of Primary Care at a national level to support the **delivery** of successive **national policy initiatives** (see the **Fuller Stocktake**, annex 1);

To **empower PCNs** with effective **estates management tools** and empirical **capacity data** which enable them to better understand **opportunities and barriers** to **workforce** and **population growth** forecasts.